

# Partners

UNOPS helps a wide range of partners run their operations. Our role as a service provider means that the priorities and needs of our partners dictate the scope, focus and location of our work.

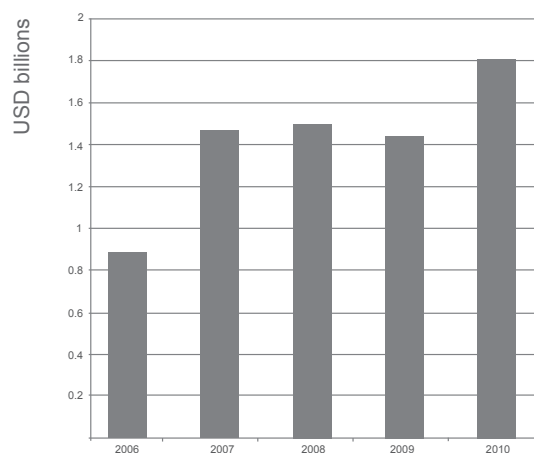
On 20 December 2010, the General Assembly adopted a resolution reaffirming UNOPS mandate and the range of partners with whom the organization can work:

- UN system agencies, funds and programmes
- international and regional financial institutions
- intergovernmental organizations
- donor and recipient governments
- non-governmental organizations
- foundations
- the private sector

As a non-profit organization, UNOPS is motivated only to deliver quality projects and meet the expectations of our partners. UNOPS efforts to become a service provider of choice were rewarded in 2010 with new agreements reaching a record value of \$1.81 billion, up 26 percent from 2009.

The increase reflected additional demand, especially in Afghanistan and Argentina, as well as record new funding for the UNDP-implemented Global Environment Facility Small Grants Programme, which is executed by UNOPS.

## Value of agreements signed



## Our partners in 2010

In 2010, 62.1 percent of UNOPS project delivery was on behalf of the United Nations system.

The United Nations Development Programme continued to be the most important partner of UNOPS. The volume of work done for UNDP increased to \$463 million from \$435 million, but was a lesser percentage of UNOPS total implementation expenditure, declining to 36.5 percent from

“Because of the transparent approach and professional implementation by the team, this project has become one of the Netherlands’ most respected projects in the oPt...implemented in a smooth and professional way from the start.”

- Jack Twiss Quarles van Ufford,  
Head of Mission, Netherlands Representative Office to the Palestinian Authority on the Jericho Prison project

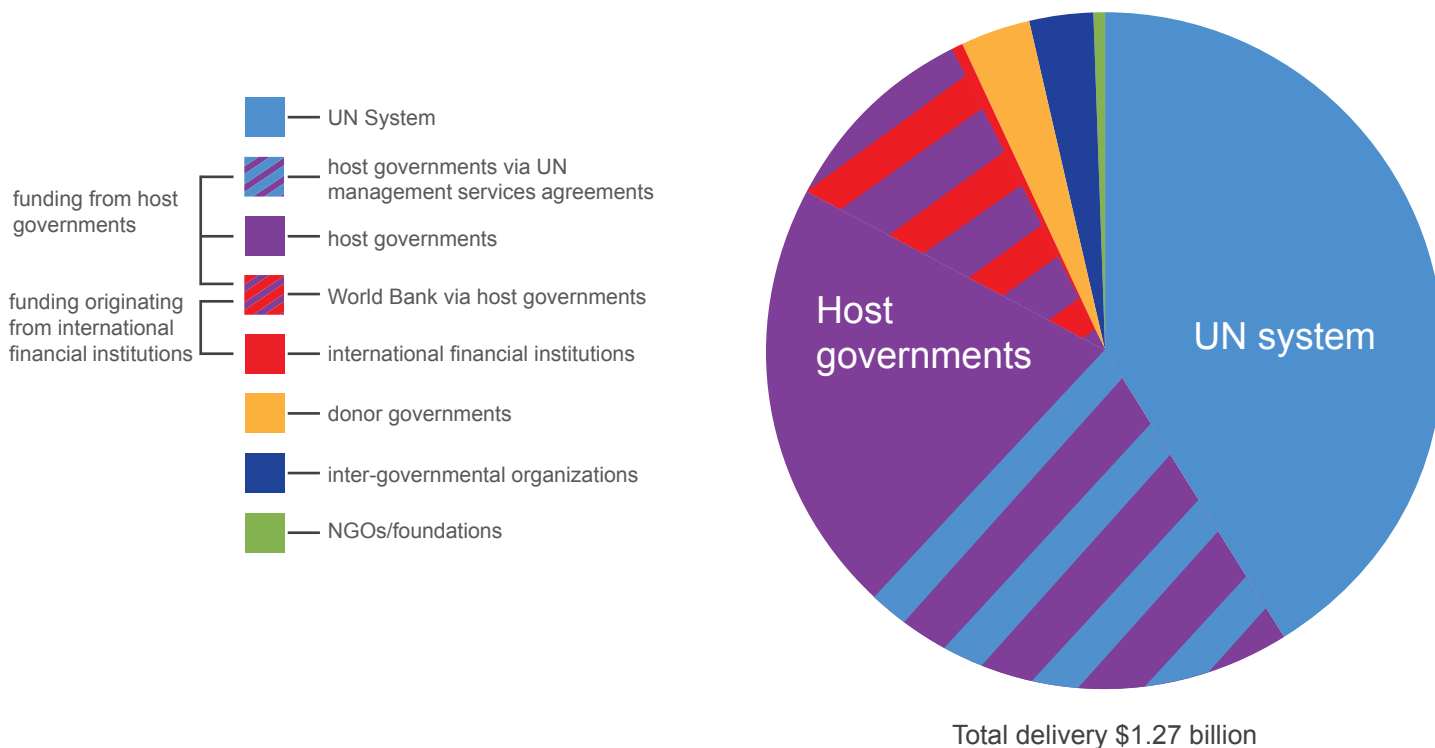
39.9 percent in 2009. The Department of Peacekeeping Operations was the second largest partner, accounting for 13.5 percent of implementation expenditure compared to 12 percent in 2009.

Total direct support to governments, excluding via management service agreements, was \$433 million, up from \$346 million in 2009, making up 34.1 percent of total project delivery. The increase was mainly attributable to operations in Argentina and to a lesser degree Afghanistan.

UNOPS continued its partnerships with international financial institutions. UNOPS worked with the World Bank on projects that implemented more than \$146 million worth of project delivery in 2010. This includes projects for which the World Bank was a direct funder, or was responsible for a multi-donor trust fund or lent to governments.

UNOPS strengthened its partnership with the European Union, implementing around \$34 million in projects in 2010. UNOPS signed contracts worth €73 million with the European Commission in 2010, up from €35 million in 2009.

## Implementation expenditure by partner group



# Examples of UNOPS partnerships

## United Nations agencies, funds and programmes

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**UNHCR:** The Office of the United Nations High Commissioner for Refugees (UNHCR) coordinates international action to protect refugees and resolve refugee problems worldwide. We provide support services to UNHCR globally including the construction of transitional shelters for internally displaced persons in Sri Lanka and human resources administration services for personnel throughout Asia and the Middle East. We delivered nearly \$10 million of services to UNHCR in 2010.

## International and regional financial institutions

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**World Bank:** The World Bank provides financial and technical assistance to developing countries around the world. We provide a wide range of services to the World Bank, from procurement of goods and services to the management of complex projects, including those in highly challenging post-conflict environments. Successful partnerships with the World Bank include large scale road works in Afghanistan and post-earthquake relief operations in Haiti. UNOPS worked on World Bank-funded projects worth more than \$146 million in 2010.

## Intergovernmental organizations

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**European Union:** The European Union is a leading aid donor. We support the aid and development programmes of the EU around the globe, from the building of roads and bridges to securing livelihoods for the most vulnerable and the promotion of human rights. In 2010, UNOPS strengthened its partnership with the EU, implementing around \$34 million in EU projects including electoral assistance mission support in Côte d'Ivoire.

## Donor government

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**United States of America:** The United States Agency for International Development (USAID) builds roads, bridges, shelters, legal institutions and schools, provides livelihoods, boosts economies and promotes lasting peace on behalf of the American people. We support their work by implementing physical infrastructure, humanitarian aid, education, and social and economic development projects in locations such as Afghanistan, Liberia, Somalia, Sri Lanka and Sudan. In 2010, we delivered over \$21 million of services to USAID.

## Host government

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**Argentina:** We are working with the Government of Argentina to actively support their national development strategy, in particular in education health services and the strengthening of institutional capacities. Projects are implemented through Management Service Agreements or Memorandums of Understanding within the framework of the Host Country Agreement signed in 2007. In 2010, we delivered over \$193 million of services including a large school laptop procurement programme for the Ministry of Social Security.

## Non-governmental organizations/foundations

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**American Red Cross:** The American Red Cross is part of the worldwide Red Cross movement that offers neutral humanitarian care to victims of natural disasters. In 2010, we implemented an American Red Cross-funded transitional shelter project worth over \$2 million, for people affected by the earthquake in Haiti. The main focus of this project provided water and sanitation services to those in the shelters and constructed shelters mainly through a cash-for-work approach providing much needed local economic stimulus.

## Private sector

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**Hemas:** Hemas PLC is a Sri Lankan conglomerate that operates in diversified sectors such as healthcare, transportation and renewable energy. They operate a corporate social responsibility programme emphasizing the importance of early childhood care and development. In partnership with the Government of Sri Lanka and with funding from Hemas, we built a pre-school for children between the ages of three and five in the town of Jaffna, northern Sri Lanka.