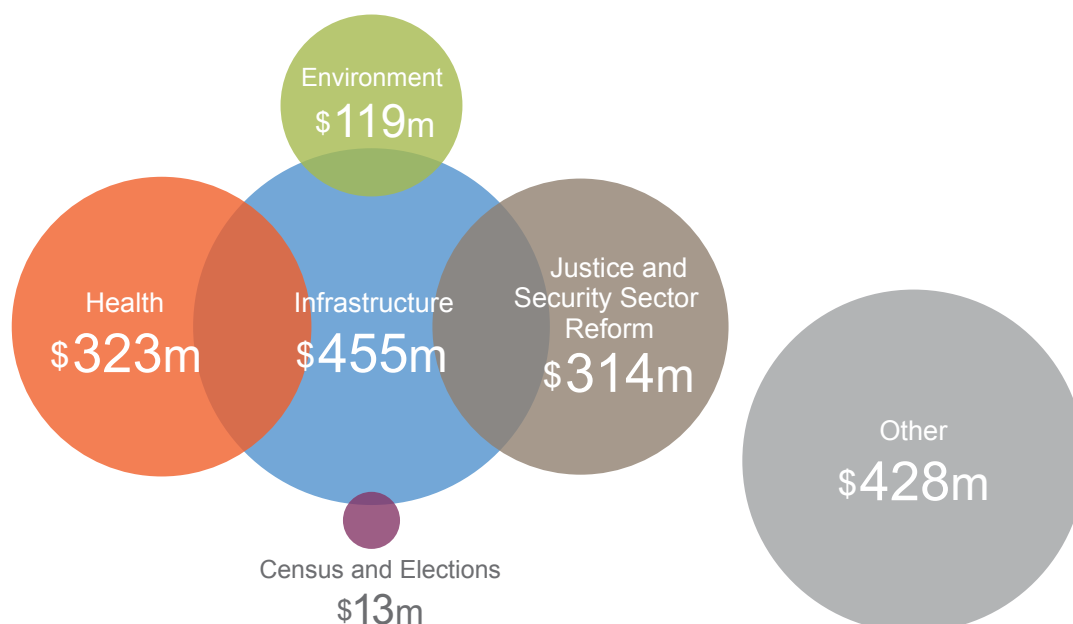


Our focus areas

UNOPS focus areas, or implementation support practices, provide support in areas where we have recognized experience and ability to enhance our partners capacities. At present these are Physical Infrastructure, Health, Environment, Justice and Security Sector Reform, and Census and Elections.

Value of work by implementation expenditure within each focus area



In 2010, Infrastructure was the largest ISP, representing 36 percent of UNOPS total project delivery. Justice and Security Sector Reform and Health represented 25 percent each, Environment 9 percent and Census and Elections 1 percent. In many cases the Infrastructure portfolio overlaps with the other ISPs. For example, building hospitals falls within both Health and Infrastructure.

UNOPS experts provide specialist operational input to projects in these focus areas from an early stage, to ensure we deliver results which meet world-class standards and UN values.

Non-infrastructure work outside the focus areas that accounted for significant amounts of expenditure included rural development and education, often involving high-volume procurement.



The High Court of the Peruvian district of La Libertad, part of an infrastructure project implemented by UNOPS on behalf of the Peruvian Judiciary and UNDP. **Photo:** UNOPS/Aida Arifo-Fernández

Physical Infrastructure

Physical Infrastructure is our largest focus area and represented 36 percent of our total project delivery in 2010. The General Assembly mandated us to be a central resource for construction in the UN. We have the experience and capacity to manage projects ranging from small-scale, community-based initiatives to multi-million dollar construction programmes.

Our experience includes roads, bridges, ports, airports, schools, hospitals, police stations, prisons, power stations, water and sewerage systems, bridges, court houses, emergency shelters, relief camp facilities and more. Using labour-based techniques we make sure our partners' money goes directly into the community, creating employment and livelihoods (see page 7).

We use the latest sustainable construction techniques and focus on good design. We offer professional, cost-effective and timely design and project documentation services to partners

worldwide through our Physical Infrastructure Design Unit. We have a partnership with international architecture and engineering firm Arup that provides shared standards, tools and personnel exchanges and our other long term agreements with international specialists allow us to rapidly mobilize to project sites. Our contracts for works are based on those of the International Federation of Consulting Engineers (FIDIC) and tailored for use in a United Nations context, providing clear, flexible mechanisms to suit all sizes of project. One of the world's largest law firms, DLA Piper, provides ongoing pro bono support to UNOPS staff in the use of these contracts.

Justice and Security Sector Reform

In 2010, Justice and Security Sector Reform represented around 25 percent of delivery. Our projects in this focus area support justice, governance, the rule of law, demining, and the demobilization and reintegration of ex-combatants.



A female Accredited Social Health Activist (ASHA) trained to assist local women through pregnancy and childbirth under the Norway India Partnership Initiative (NIPI). UNOPS serves as secretariat for NIPI, runs the 'Child Health Resource Network' and acts as Local Fund Agent in Bihar, Madhya Pradesh, Orissa, Rajasthan and Uttar Pradesh states. **Photo:** UNOPS/Dixie



Fishermen within the Tri-national Dja-Odzala-Minkébé (TRIDOM) protected area of the Congo Basin. The project is funded by the Global Environment Facility, implemented by UNDP and managed by UNOPS. **Photo:** UNOPS/Robbert Bekker

This focus area was formerly known as Public Order and Security but has been renamed to better reflect the scope of our work and to align with the programmes designed by our partners in this sector.

Reestablishing security is key to sustainable peace and development. We can help partners to rebuild states by constructing the infrastructure needed for the rule of law, while working to promote human rights and improve access to justice. Our experts can provide comprehensive guidance from design stages onwards to ensure that partners benefit from projects that are delivered to UN standards and support the development of national capacity.

Since 1997, we have provided operational services to the UN Mine Action Service (see page 31).

Health

In 2010, Health was our second largest focus area representing around 25 percent of our total project delivery. We provide expert advice and management of the delivery of health infrastructure including the construction, rehabilitation and equipping of hospitals, clinics, medical laboratories, and warehouses for partners including the Australian

Government Overseas Aid Program, the Canadian International Development Agency, the United Nations Population Fund and the World Bank.

In addition, we assisted with the delivery of high-volume health procurement projects for items such as pharmaceuticals, ambulances and other health commodities on behalf of partners including the World Health Organization (WHO) and a number of national governments.

Working in partnership with the Global Fund we provide independent oversight and evaluation of activities, and advise on potential risks to the success of programmes combating AIDS, tuberculosis and malaria in 14 countries as well as implementation of grants on the ground in Myanmar.

Environment

In 2010, the Environment accounted for 9 percent of our total delivery and 35 percent of our projects worked on improving environmental sustainability in some way, mainly by ensuring the sustainable use of natural resources, incorporating sustainable building techniques or promoting renewable energy.



An Iraqi woman voting in the 2010 parliamentary elections. UNOPS supported the Independent High Electoral Commission of Iraq with funding from the European Union and others through the UNDG Iraq trust Fund. **Photo:** UNAMI/Rick Bajornas

Our core environment projects work to reverse environmental damage, preserve ecosystems, mitigate environmental risks, raise awareness and facilitate better management of resources.

Our environmental implementation experts help design and execute these projects and provide advice on sustainability to projects that are not explicitly environmental.

Our International Waters cluster specializes in executing projects to prevent and reverse the degradation of transboundary water systems, including multi-country rivers and large marine ecosystems such as oceans, lake basins and shared groundwater resources.

Long term successful collaborations include our operational support to the UNDP-GEF Small Grants Programme which provides grants to non-governmental and community-based organizations in developing countries to help them tackle climate change, conserve biodiversity, protect international waters, reduce the impact of pollutants and prevent land degradation.

Census and Elections

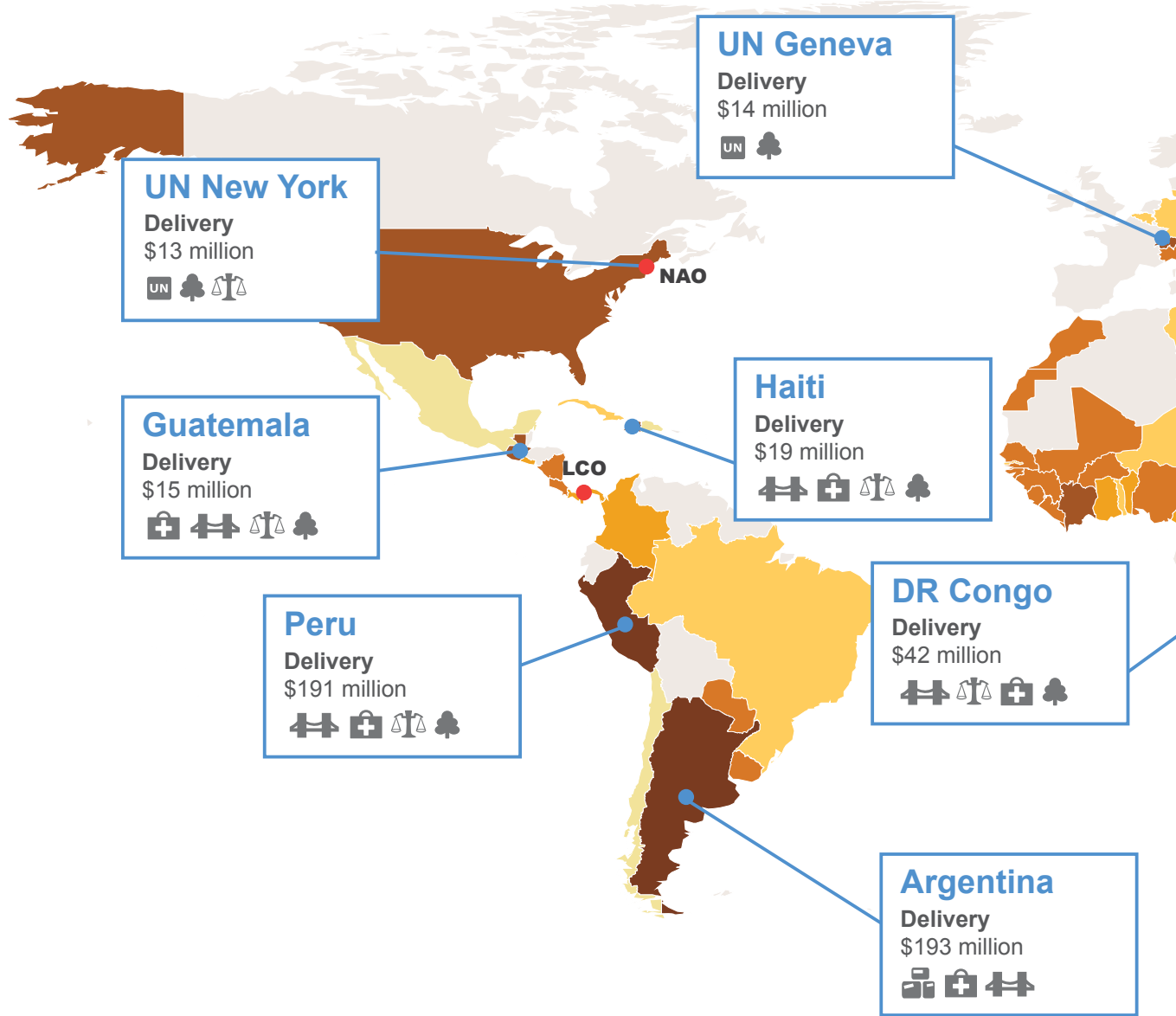
In support of the substantive efforts of other development partners, including UNFPA, UNDP and the Electoral Assistance Division of the UN Department of Political Affairs, UNOPS provided over \$13 million of operational services in the fields of census and elections. We have a proven track record in delivering services for successful census operations in some of the world's most challenging environments through the quick and flexible provision of operational and logistical support as well as trust fund management services to partners.

We have played a crucial role in helping our partners support free and fair elections across the globe, facilitating the transition to democracy and boosting transparency in the public sector. Our excellence in project management, capacity for rapid large-scale procurement activities and established infrastructure expertise make us a dependable implementation partner to UN Missions and European Union Electoral Observer Missions. In 2010, we supported elections or democracy-strengthening activities in Afghanistan, Côte d'Ivoire, Guinea, Iraq and Sudan.








Where we work

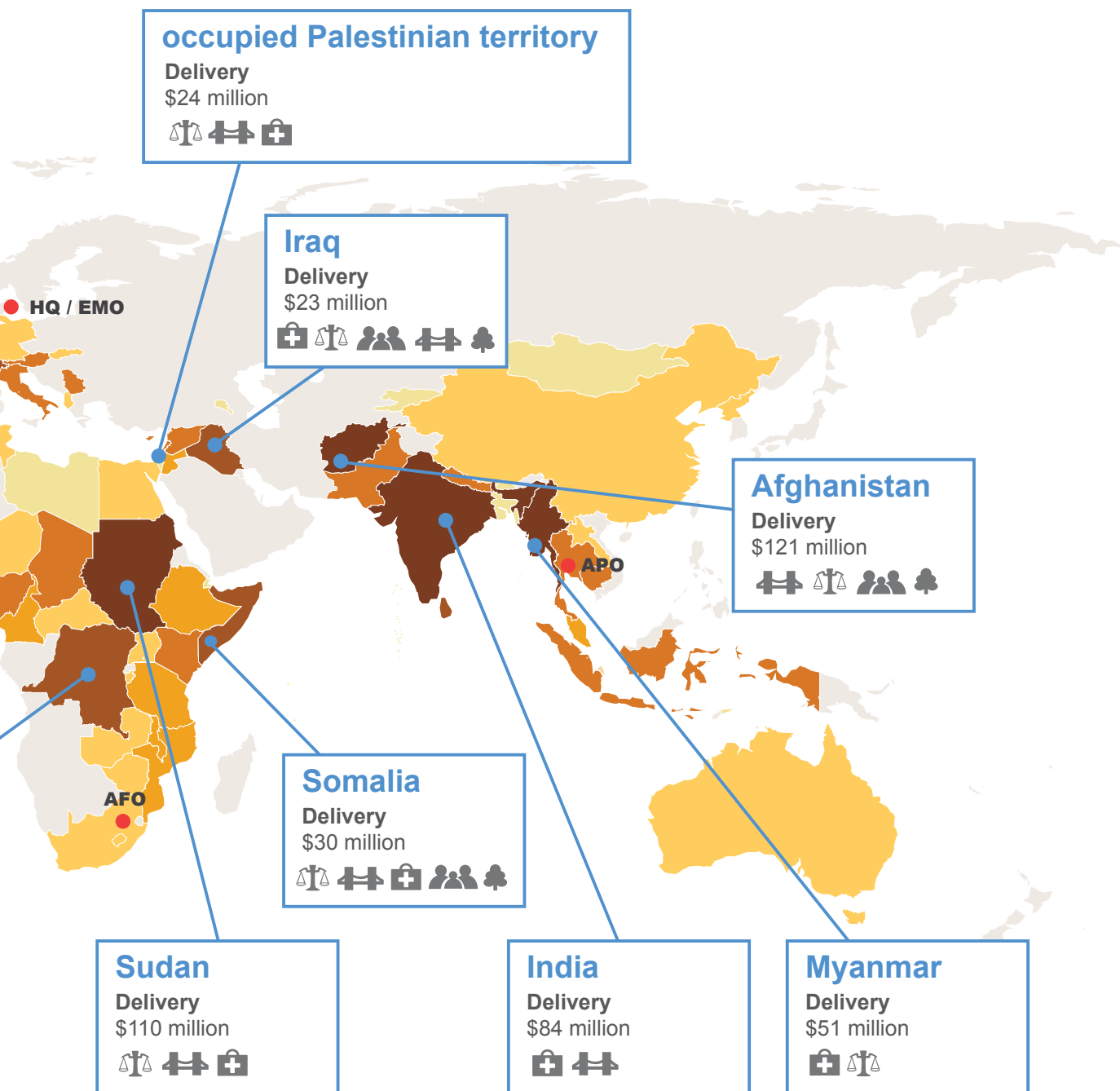
UNOPS delivers its services through global headquarters in Copenhagen, Denmark, a decentralized network of five regional offices and more than 20 operations and project centres.

This map shows the volume of UNOPS operations around the world, based on the country where the work is delivered*. The focus area icons represent the type of work done in each area, in descending order of volume.



- \$50 million and over
- \$10 million - \$50 million
- \$1 million - \$10 million
- \$500 000 - \$1 million
- \$100 000 - \$500 000
- \$100 000 and under

-  Census and Elections
-  Environment
-  Health
-  Infrastructure
-  Justice and Security Sector Reform
-  United Nations common services
-  Procurement outside our five core focus areas



HQ: Headquarters - Copenhagen

AFO: Africa Regional Office - Johannesburg

APO: Asia and the Pacific Regional Office - Bangkok

EMO: Europe and the Middle East Regional Office - Copenhagen

LCO: Latin America and the Caribbean Regional Office - Panama

NAO: North America Regional Office - New York

*Around 10 percent of UNOPS projects are delivered across multiple countries, such as those combating climate change or promoting South-South co-operation, and are therefore not represented on this map.